

UPDATE

July 7, 2020



IMPORTANT FAMILY/CLIENT UPDATE

In the June 26th Medicaid Memo, the Department of Medical Assistance Services (DMAS) indicated that Care Coordinators, Support Coordinators, and Service Facilitators could resume in-person visits again starting August 1, 2020. On today's provider call with DMAS, they offered further clarification around that point.

In order to ensure the health and safety of those receiving services, it is important to DMAS and to Moms In Motion that we see people in their homes. However, DMAS clarified today that this could be done through video conferencing methods. While they prefer our visits to be in-person starting August 1, they recognize that having us come into the home in-person introduces further risk. Therefore, if you have health concerns for you, your family, or your Service Facilitator, Moms In Motion can and will continue to do virtual visits using video conferencing methods, until otherwise directed by DMAS. In this way, we will be able to see people receiving services in their home without introducing any more risk to their health and safety.

We look forward to the day when this pandemic has passed and it no longer poses a health risk for our team to come see you in person again. The safety of the families we serve and of our team members remains our top priority. Thank you for your continued patience and for your trust in us to continue to serve you and your family with excellence.

As always, we are here to support you and your family and will continue to provide information as changes occur and as information is announced throughout this emergency.

STAY INFORMED - STAY CONNECTED - STAY WITH US!



Moms In Motion/At Home Your Way is a Service Facilitation Provider
for Medicaid CCC+, CL, and FIS Waiver enrollees.

MomsInMotion.net