

# Special Edition Newsletter

December 15, 2020



## IMPORTANT FAMILY/CLIENT UPDATE

### COVID flexibilities scheduled to end soon

Good morning-

We hope this communication finds you and your family safe and well during this unprecedented time. We wanted to provide you with an update on our plans going forward. DMAS has allowed us flexibilities with our visits, enabling us to visit with you virtually during this emergency. We are so grateful as it has enabled us to "see" your faces, visit with you, and still maintain social distancing while doing our part to slow the spread.

As of right now, these flexibilities expire January 26, 2021. We are advocating for an extension, so that we can make every effort to keep our team members and the families we serve as safe as possible. The governor spoke yesterday, urging Virginians to telework whenever possible, and we would like to continue to do that. Your safety, and the safety of our team members, is our top priority.

However, should DMAS decide to continue with the current plans, we will return to in-person visits starting January 27, 2021. Our visits, however, will look a little different than in the past. We are implementing new electronic contact-free signature functionality, as well as many other safety measures. We will share more of these plans with you in the coming weeks. Look for more information from us on our Facebook page and in your email inbox as this situation develops.

The following other flexibilities are also set to expire **January 26, 2021**:

- If you choose not to use your Personal Care Attendants or Respite workers during COVID, you will not lose your Medicaid

eligibility. The requirement to use at least one waiver service every 30 days in order to maintain your services will end January 26, 2021.

- The flexibility to allow the parents of minor children and spouses of those receiving services to serve as attendants will end January 26, 2021.

If these flexibilities have been beneficial to you during this pandemic, if you've had peace of mind knowing you've been able to keep your family safe, we strongly encourage you to contact your legislators to advocate for the state to extend these flexibilities. We have created a page on our website devoted to this effort that has the information you need to contact your legislators. [Click here](#) to check it out.

We hope that you are able to enjoy this holiday season in a safe way with the ones you love. This year looks very different for all of us, but we have seen you adapt and overcome so many things, and we know that you will get through this season with grace, hope, and even joy.

We look forward to the day when this pandemic has passed, to when it no longer poses a health risk for our team to come see you in person again or to have your attendants working in your homes. We will continue to keep you updated as things change and the end of the flexibility draws near. The safety of the families we serve, of their attendants, and of our team members remains our top priority. Thank you for your continued patience and for your trust in us to continue to serve you and your family with excellence.

Happy holidays from all of us.

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As always, we are here to support you and your family and will continue to provide information as changes occur and as information is announced throughout this emergency.

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**STAY INFORMED - STAY CONNECTED - STAY WITH US!**



Moms In Motion/At Home Your Way is a Consumer-Directed Service Facilitation Provider for Individuals approved for Virginia's Medicaid Waivers: CCC+, CL and FIS Waiver