Help in Other Languages or Alternate Formats

This handbook is available for free in other languages and formats including on-line, in large print, Braille or Audio CD. To request the handbook in an alternate format and or language call Member Services at 1-877-719-7358.

If you have any problems reading or understanding this information, please contact our Member Services staff at 1-877-719-7358 (TTY: 711) for help at no cost to you.

We provide reasonable accommodations and communications access to persons with disabilities. Individuals who are deaf or hard of hearing or who are speech-impaired, who want to speak to a Member Services representative, and who have a TTY or other assistive device can dial 711 to reach a relay operator. They will help you reach our Member Services staff. You may also contact Member Services through the "Contact Me" portion of our website or by emailing **VPHPmemberconnections@virginiapremier.com**.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-877-719-7358 (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-719-7358 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-719-7358 (TTY: 711) 번으로 전화해주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Xin gọi số 1-877-719-7358 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-719-7358 (TTY: 711)。

ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 7358-719-787-1 (الهاتف النصبي (TTY): 711).

PAUNAWA: Kung nagsasalita ka ng Tagalog, may mga magagamit kang libreng serbisyo ng tulong sa wika. Tumawag sa 1-877-719-7358 (TTY: 711).

> توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با شماره (TTY: 711) 7358-717-78-1 تماس بگیرید.

ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-877-719-7358 (መስማት ለተሳናቸው: 711).

> توجہ دیں: اگر آپ اردو بولتے ہیں تو، زبان سے متعلق اعانت کی خدمات، آپ کے لیے مفت دستیاب ہے۔ (TTY: 711) 7358-717-78-1 پر کال کریں۔

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-719-7358 (ATS: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-719-7358 (линия TTY: 711).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-877-719-7358 (TTY: 711) पर कॉल करें।

Virginia Premier | Call Member Services at 1-877-719-7358 (TTY: 711), weekdays 8am to 8pm. The call is free. Page | **7** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-719-7358 (TTY: 711).

মনোমোগ দিনঃ আপনি যদি বাংলাভে কথা বলভে পারেন, ভাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন 1-877-719-7358 (TTY: 711)।

YI LE: I balè u pot tila hop won ngim bod i kobol mahop i la hola wè ni hop won, u saa béé to yom. Sébél 1-877-719-7358 (TTY: 711).

GENU NTI: O buru na ina asu asusu Igbo, enyemaka na-ahazi asusu, bu n'efu, diri gi mgbe niile. Kpoo nomba ndi a 1-877-719-7358 (TTY: 711).

AKIYESI: Bi o ba nso èdè Yorùbá, ofé ni iranlowo lori èdè wa fun yin. E pe ero-ibanisoro yi 1-877-719-7358 (TTY: 711).

You can ask for this information in other formats, such as large print. Call 1-877-719-7358 (TTY: 711).