

Help in Other Languages or Alternate Formats

This handbook is available for free in other languages and formats including online, in large print, braille or audio CD. To request the handbook in an alternate format and or language, call our Member Services team at 1-855-323-4687 (TTY 711), Monday through Friday from 8 a.m. to 8 p.m.

If you have any problems reading or understanding this information, please contact our Member Services staff at 1-855-323-4687 (TTY 711) for help at no cost to you.

We provide reasonable accommodations and communications access to persons with disabilities. Individuals who are deaf or hard of hearing or who are speech-impaired, who want to speak to a Member Services representative and who have a TTY or other assistive device can dial 711 to reach a relay operator. They will help you reach our Member Services staff. If you don't have a TTY device, you can get in touch with Member Services on your secure online account at www.anthem.com/vamedicaid or have a designated representative call Member Services for you.

Help in Other Languages

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-855-323-4687 (TTY 711).

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-323-4687 (TTY 711).

Anthem CCC Plus Member Services: 1-855-323-4687 (TTY 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-323-4687 (TTY 711) 번으로 전화해 주십시오.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-323-4687 (TTY 711)

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-855-323-4687 (TTY 711)

Arabic

تنبيه: إذا كنت لا تتحدث الإنجليزية، فإن خدمات المساعدة اللغوية تتوفر لك مجانًا، اتصل برقم 1-855-323-4687 (الهاتف النصي 711).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-323-4687 (TTY 711).

Farsi

1- تماس بگیرید. شما برای رایگان بصورت زبانی تسهیلات، کنبد می گفتگو فارسی زبان به اگر: توجه فر می باشد. با 1-855-323-4687 (TTY 711)

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በገጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚስተለው ቁጥር ይደውሉ 1-xxx-xxx-xxxx (ማስማት ለተሳናቸው፡ 1-855-323-4687 (TTY 711)).

Urdu

اطلاع: اگر آپ انگریزی نہیں بولتے/بولتیں تو مندرجہ ذیل نمبر پر آپ کے لیے زبان کی معاونت کی خدمات مفت دستیاب ہیں۔ کال کریں۔ 1-855-323-4687 (TTY 711)

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-323-4687 (ATS 711).

Anthem CCC Plus Member Services: 1-855-323-4687 (TTY 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-323-4687 (телетайп 711).

Hindi

ध्यान दः यद आप हदी बोलतेह तो आपके ि लए मु फ्त म भाषा सहायता सेवाएंउपलब्ध ह।
1-855-323-4687 (TTY 711) पर कॉल कर।

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-323-4687 (TTY 711).

Bengali

লক্ষ করনঃ যিদ আযিন বাংলা, কথা বললত িাল রন, তালেল য নঃখরচায় ভাষা
সোয়তা যিলরষবা উিল আআছ। আ ফান করন ১-৮৫৫-৩২৩-৪৬৮৭ (TTY 711)।

Bassa

Dè dɛ nià kɛ dyédé gbo: ɔ jũ ké m̀ Bàsó ò -wùdù-po-nyò jũ ní, nií, à wuɖu kà kò dò
po-poò bé iǹ m̀ gbo kpáa. Đá 1-855-323-4687 (TTY 711)

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