

# UPDATE

## APRIL 1, 2020



### FAMILY/CLIENT UPDATE

#### Family/Client Update:

As we continue to receive information every day or two from the state, we will continue to send you updates. Here is the latest information we have:

1) **HCBS Appendix K:** Appendix K has not been submitted by DMAS to the state for approval yet. They are working on it and hope to have an answer on this soon. Until then, however, parents of minor children and spouses of those receiving services still cannot be paid attendants. That being said, if the individual receiving services is 18 or older, then parents CAN be the paid attendant. Also, if there are siblings in the area and the sibling is 18 or older (like kids home from college), no matter how old the person receiving services is, the sibling can also be a paid attendant. As a reminder: For paid attendants living in the home with the person receiving services, 1) your Service Facilitator must do a little extra documentation to justify this, and 2) you will want to contact your Fiscal Agent to ensure "live-in" status for that attendant.

2) **EVV:** According to DMAS as recent as Tuesday (3/31/20), the extension to July 1 for EVV go-live mentioned in the most recent Medicaid bulletin is specifically for Agency-Directed companies. This extension allows these agencies more time to get systems in place to track the work their aides are doing through an EVV compliant method. This extension does not impact the Consumer-Directed attendants and/or the fiscal agents who pay them. These have already gone live on EVV and all Consumer-Directed Attendants should continue to use the app, portal, and/or IVR as applicable to log attendant hours. Please contact your fiscal agent directly for answers to questions.

3) **Medicaid renewal extensions:** The Department of Social Services is extending all Medicaid annual renewals by 90 days. So if you have forgotten to do your annual renewal paperwork for Medicaid, you will not lose Medicaid eligibility during this emergency.

4) **E-Notary:** When hiring new attendants, there are two documents that require a notary: 1) The Virginia State Police criminal background check and 2) The Department of Social Services Child Protective Services Registry check (for children). The state wants to encourage families to expedite the hiring process by using an Electronic Notary (E-Notary) for the criminal background check. At this time, the DSS CPS Registry Check does not allow for this option. DMAS continues to work with the Department of Social Services in order to streamline the hiring process.

5) **Letters for attendants stating they are essential personnel:** DMAS is working on the communication with the fiscal agents around attendants being considered essential personnel. We recognize that Acces\$ (the Fiscal Agent for Magellan) has already started sending letters to attendants and Employers Of Record. However, DMAS has not officially put that in place. If you or your attendants are in need of a letter with the statement that their attendants are considered essential personnel, please contact your fiscal agent for help. Reminder: Attendants do NOT work for Moms In Motion and therefore we cannot provide a letter of this type.

6) **DD Waiver Slots:** The Department of Behavioral Health and Developmental Services (DBHDS) continues to award DD Waiver slots to those most in need according to the VIDES assessment, the priority set by your CSB Support Coordinator, and according to your Critical Needs Summary. If you feel like your needs have changed and you have a more urgent need for this waiver, please contact your Support Coordinator at your local Community Services Board and let him/her know that your priority level needs to be revisited. All assessments and reassessments are currently being conducted using TeleHealth methods.

If you know of any families that are in need of services or families that need help navigating the Medicaid Waiver process, **Moms In Motion** is currently helping new families across the state. Please refer them to our website [www.MomsInMotion.net](http://www.MomsInMotion.net) or have them call our *Family Resource Specialist* team at **800-417-0908**.

As always, we appreciate the ability to serve you and your families with **Advocacy, Compassion, and Excellence**. We look forward to our continued partnership with you.

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**Moms In Motion/At Home Your Way** is a Service Facilitation Provider  
for Medicaid CCC+, CL, and FIS Waiver enrollees.

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