



SPECIAL EDITION:

Moms In Motion's Response & Plan for the Coronavirus (COVID-19)

March 12, 2020

We want to inform you of precautions we are implementing to reduce the spread of the Coronavirus to you and your loved ones. Recently we reviewed with our team recommendations to reduce the chance of spreading the virus during a home visit. It is becoming important to further modify our regular policies and procedures.

Moms In Motion (Moms) has reached out to the Department of Medical Assistance Services (DMAS). DMAS is the agency that oversees the Medicaid Waiver Programs in Virginia and sets the requirements for how Service Facilitation is to be conducted. We have asked for guidance on how our visit protocol should be modified in light of the current situation. Until we get direction from DMAS, Moms has made the decision to limit our physical interaction with you in an effort to reduce the risk of spreading the virus and to keep you, your families, and our team members as safe and as healthy as possible.

Starting Monday, March 16th, 2020 through Tuesday, March 31, 2020, your visits with your Moms In Motion Service Facilitator will be done virtually as opposed to in your homes. Your Service Facilitator will reach out to you and give you instructions on how the visit will be conducted. Please note: we may extend this change based on guidance from DMAS.

As a reminder, if you are admitted into a hospital for any reason, please let your Service Facilitator know as soon as possible. This allows us to ensure a smooth transition back into community-based services and restart your hours, which will typically end as a result of any hospital admission.

The health and well-being of our clients and their families, our team members, and our communities is our number one priority.

For information about the Coronavirus and how to limit the spread of the

virus, please visit the [Centers for Disease Control](#).

As always, we appreciate the ability to serve you and your families with Advocacy, Compassion, and Excellence. We look forward to our continued partnership with you.

We continue to monitor this issue and seek guidance from authorities. We will stay in communication with you regarding any changes as they arise.

Thank you and stay safe,
Your Moms In Motion Family

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