

UPDATE

MARCH 18th, 2020



FAMILY/CLIENT UPDATE

As we continue to watch things develop with the *Novel Coronavirus, COVID-19*, we at **Moms In Motion** continue to monitor the situation very closely. Things are changing on a daily basis. We'll do our best to keep you updated without further overwhelming you with information. As we continue to wait for clear direction from DMAS concerning our visits with you, here is the latest information you should know:

- We will continue to do our visits with you virtually through video applications like Facetime, GoTo Meeting, Zoom, etc. through at least May.
- We understand that most schools and many businesses are shutting down or working from home. This may result in an increased need for Personal Care hours and/or supervision hours. If your need has increased as a result of this emergency, please contact your Moms In Motion Service Facilitator. We will do our best to work with DMAS and your MCO to try to get more hours on a case by case basis, as appropriate.
- *Prescriptions:* DMAS has issued the following guidance to the managed care organizations (MCOs) to deploy as soon as possible the following changes for prescription medications:
 - MCOs and Fee-for-Service (FFS) will suspend all drug co-pays. This includes both Medicaid and FAMIS members;
 - MCOs and FFS will suspend the early refill edit for all drugs; and
 - MCOs and FFS will allow for a maximum 90 day supply for all drugs.
 - *These coverage changes will be in place for the duration of Virginia's State of Emergency*

- As a reminder, if you are admitted into a hospital for any reason, please let your Service Facilitator know as soon as possible. This allows us to ensure a smooth transition back into community-based services and restart your hours, which will typically end as a result of any hospital admission.
- The Department Of Behavioral Health and Development (DBHDS) has established a “Telehealth” method of doing all assessments. They too will be doing their assessments (VIDES, SIS, ISPs, etc.) using virtual means.
- We have asked DMAS for guidance on the following topics and will update you as we get answers:
 1. **Use of waiver services every 30 days:** The regulations state that at least one Waiver service is to be used every 30 days in order to maintain Waiver Services. We have asked whether they will relax that requirement during this emergency. Our assumption is that this will be modified in some way, but we will provide more information on this once we have it.
 2. **Temporary live-in status:** For attendants that temporarily move into the home in order to better help individuals, we are looking for guidance on whether or not these attendants can be considered live-in and get that tax exemption during this emergency.
 3. **Max 40 hour work week:** For individuals that only have one attendant who does not live in the home with the person receiving services, and for whom an increase in hours is approved, we are looking for guidance on whether the maximum 40 hour work week will be waived during this emergency, allowing attendants to work more than 40 hours per week.

The health and well-being of our clients and their families, our team members, and our communities will remain our number one priority throughout this situation. For information about the Coronavirus and how to limit the spread of the virus, please visit the [Centers for Disease Control](#).

As always, we appreciate the ability to serve you and your families with **Advocacy, Compassion, and Excellence**. We look forward to our continued partnership with you.

STAY INFORMED - STAY CONNECTED - STAY WITH US!



