## Holiday Edition Newsletter December 2019

An At Home Your Way/Moms In Motion Publication



"Fashions for Evergreens" at Hotel Roanoke in Virginia's Blue Ridge

Moms In Motion is proud to present our submission to Hotel Roanoke's 19th annual fundraiser "Fashions for Evergreens" benefiting the United Way of Roanoke Valley.

Many thanks to the MOMs Elves that made this 2 possible!

Online voting begins Friday, November 29, 2019! The trees are on display through New Years Day.

**Click here to VOTE!** 







#### **SPECIAL EDUCATION**

Have you had your annual IEP yet? Visit our website for resources on how to best advocate for your child!

**Read More** 







#### **FISCAL AGENTS**

For more information on the Fiscal Agent (FA) role visit our website

Read More





MEDICAID BULLETIN

#### **ELECTRONIC VISIT VERIFICATION**

The Department of Medical Assistance Services (DMAS) issued a transition period for EVV through December 31, 2019.

Effective January 1, 2020, EVV will be required for all Consumer-Directed Services.

Read the Bulletin here....

# **EVV** is HERE!



Do not delay use of the EVV system for your Fiscal Agent. Doing so could cause your Attendant to not receive payment for their services. If you have questions about EVV, contact your Fiscal Agent.

Aetna, Anthem, Option, United Healthcare = PPL
Fee-for-Service & Virginia Premier = CDCN
Magellan = ACES\$

Open enrollment ends on December 18, 2019. If you choose to switch your MCO, the new MCO plans will be effective January 1, 2020.

If you choose to switch MCOs please know:

- Continuity of Care is 30 days.
- Your current amount of Personal Care hours are not guaranteed with the new MCO.
- Your Fiscal Agent may change.
- MCOs have different doctors/specialists, medical transportation companies, gas reimbursement plans, DME/EM/AT providers. Please do your research.

#### <u>Tell your Services Facilitator if you switch MCOs</u>

Moms In Motion needs to know which MCO to send authorization requests to. The MCO approves authorizations and then sends it to your Fiscal Agent. If these steps do not happen timely, you may be at risk for a lapse in services.

Changes to your MCO, Health Insurance Premium Payment (HIPP) Program Enrollment, or Medicaid eligibility affects your authorization for Personal Care, Respite, and Companion hours. Your Service Facilitator is often one of the last to know about these types of changes. You must have an authorization in place with the appropriate MCO and fiscal agent in order for your attendant to work and get paid. Don't risk a lapse in services.

Please feel free to join our <u>Facebook Medicaid Waiver Discussion Group</u>. Be aware this group is public.

**CCC Plus Website** is available for comparing MCO Health Plans.

If you receive a bill in the mail for services provided by Moms In Motion or At Home Your Way, please disregard. You do not owe MOMs/AHYW payment for our Service Facilitation Services.



OPEN

Enrollment

#### WHO TO CONTACT IF YOU MOVE:

- Dept of Social Services in your current locality advising them of the move
- Your Service(s) Facilitator
- Your MCO
- Your current Community Services Board
- Advise those at HIPP
- All Doctors offices & Pharmacies
- Social Security Administration if you are receiving benefits like SSI (must be done in person)
- SIGN UP FOR USPS INFORMED DELIVERY <u>here</u>

#### **Key Roles in a Medicaid Waiver**





#### **ATTENDANTS**

Read more on the role & requirements of a **Consumer-Directed** Personal Care Attendant. Individual receiving

#### **EMPLOYER OF RECORD**

Read more on the role & requirements of becoming an EOR for an services through a **Medicaid Waiver** 

#### **SERVICE FACILITATOR**

Learn more about the role & responsibilities of your Service Facilitator

#### Monthly Discussion with you Service Facilitator

#### 1. New for this period:

- 1. Open Enrollment: Do you plan on changing your MCO?
- 2. Review Mobility and Behavior/Orientation levels. Are they accurately reflecting your reality?
- 3. Do you know who you Fiscal Agent is?
- 4. Are you prepared for EVV?

#### 2. At every visit:

- 1. Which Managed Care Organization (MCO) are you currently using? Let us know if it changes!
- 2. Is your child/are you on HIPP for Kids/HIPP?
- 3. Has there been a change to the the Employer of Record (EOR)? Is it accurately reflected in your Fiscal Agent's portal?

- 4. Any medical and/or functional changes since our last visit?
- 5. Any recent hospitalizations? Who is your current Primary Care Physician (PCP)?
- 6. Who are your Attendants and are they getting paid?
- 7. Do you have a back-up caregiver?
- 8. Entering Adulthood (18+)? There are steps you need to take to not lose services
- 9. Confirm your authorizations via your Fiscal Agent's Portal. Attendants cannot start working until authorizations are approved.



#### Give or Get the Gift of AMAZON PRIME

Amazon Prime is \$5.99 a month for qualifying Individuals with an EBT or Medicaid card.

**SIGN UP HERE** 



#### Do You Want To:

- have a positive impact on people's lives?
- see the joy in someone's face when you tell them about a resource that will make a big difference in their lives?
- have the chance to help people in your community on a day-to-day basis?

Apply Today to Become a
Service Facilitator

**JOIN** 

**OUR** 

**TEAM** 

Fast. Reliable. Quality.
For all your AT, EM & DME Needs
AU has got you Covered!





#### ASSISTIVE TECHNOLOGY

What is Assistive Technology (AT) and how can it help you or your loved one?

**Read more** 



## ENVIRONMENTAL MODIFCATIONS

What are Environmental Modifications (EM) and how can they help you or your loved one?

Read more



#### **AU OVERVIEW**

Learn more about Ability Unlimited (AU) and the options for Medicaid funding.

Read more

Ability Unlimited | 800-511-9471 | info@abilityunlimited.net

### **FAMILY HIGHLIGHT:** The Lincoln Family



"Moms In Motion was a lifesaver for me! 9yrs ago, Keri saved me at a low point in my life trying to raise 2 boys with special needs that were on opposite ends of the disability spectrum. I was overwhelmed, tired-mentally and physically and truly at my wits end. I desperately needed help! I remember sitting in a conference room and selecting Moms In Motion from a list of SF companies - simply because I loved the name. From that point on, Keri walked me through every single part of the process and before I knew it, my boys had services! And I had peace of mind. Thank you Keri and everyone at Moms In Motion - you made it so simple!"







Moms In Motion is pleased to offer an online calendar of events frequently updated with things to do and notable engagements throughout the state. If you have any event coming up that you would like to share with us, please email <u>Resources@momsinmotion.net</u>

**Calendar of Events** 



**MOMS IN MOTION | AT HOME YOUR WAY** 

