

Moms In Motion / At Home Your Way
Empowering One Family at a Time! / Happier, Healthier, Home.

Special Edition October 2018

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www.MomsInMotion.net



www.AtHomeYourWay.com

Fiscal Agent Changes

You may have received a letter from Public Partnerships, LLC (PPL) and you may also have received a phone call from them regarding a change in Fiscal Agent starting January 1, 2019. Please note, this change affects the following consumers:

- Those using Magellan Complete Care as their MCO.
- Those without an MCO whose authorizations go through DMAS/KePro/WaMS. The following people fall into this category:
 - Those with Personal Care through EPSDT without an MCO
 - Those new to the CCC+ Waiver in their first month of services
 - Those that have lost Medicaid eligibility temporarily, for one month after reinstatement
 - Those on HIPP or HIPP For Kids
 - Those on Community Living (CL) or Family & Individual Supports (FIS) Waivers

Those on the CCC+ Waiver and/or EPSDT with an MCO who are using Virginia Premier, Optima, Aetna*, Anthem, and United Healthcare will not be impacted by this change.

* Those in the Southwest and/or Roanoke area of the state using Aetna will have the option to stay with PPL or select the new Consumer Direct Care Network.

The following is information that the state has shared with providers and families.

Important changes for participants with Magellan Complete Care and VA DMAS Magellan Complete Care

In 2019, DMAS requires all CCC Plus health plans to provide fiscal/employer agent services to members directly. As of January 1, 2019, Public Partnerships, LLC (PPL) will no longer be contracted with Magellan Complete Care to provide fiscal/employer agent services on your behalf. A new vendor, ACES\$ will provide these services for those with Magellan as their MCO starting in January.

For those using **Magellan Complete Care**, you will receive information from Magellan Complete

Care very soon regarding this change and assistance with transition paperwork.

For Magellan consumers: Please see the chart below for the last payroll dates that will be processed by PPL. All time sheets must be submitted and approved by 5 pm on the timesheet submit date.

Payroll Schedule

Start: 11/29/2018

End: 12/12/2018

Timesheets submitted and approved by 5pm: 12/14/2018

Start: 12/06/2018

End: 12/19/2018

Timesheets submitted and approved by 5pm: 12/21/2018

Any timesheets submitted and approved after these dates will not be paid by PPL and must be submitted to the new vendor, ACES\$. It is important to submit timesheets for previous payroll periods to PPL as soon as possible to avoid payment delays. The final payment from PPL will be 12/31/18.

Any submission of timesheets that do not meet the above deadlines must be submitted to the new vendor and may result in delayed payment.

PPL will not process any EOR changes or attendant hiring packets after 12/2/2018 for recipients impacted by these changes. If you need to change your EOR or hire a new attendant after this date, please contact the new vendor, ACES\$. The toll-free number for ACES\$ is 1-833-955-4545.

DMAS Participants Receiving Consumer-Directed Services:

In 2019, DMAS requires all CCC Plus health plans to provide fiscal/employer agent services to members directly. As of January 1, 2019, Public Partnerships, LLC (PPL) will no longer be contracted with the Department of Medical Assistance Services (DMAS) to provide fiscal/employer agent services on your behalf. A new vendor, Consumer Direct Care Network will provide these services for you starting in January.



This change impacts participants receiving consumer-directed services through DMAS. If you are not enrolled with an MCO for consumer-directed services, this change applies to you. You will receive information from Consumer Direct Care Network very soon regarding this change and assistance with transition paperwork.

Please see the chart below for the last payroll dates that will be processed by PPL. All time sheets must be submitted and approved by 5 pm on the timesheet submit date.

Payroll Schedule

Start: 11/29/2018

End: 12/12/2018

Time sheets submitted and approved by 5pm: 12/14/2018

Start: 12/06/2018

End: 12/19/2018

Time sheets submitted and approved by 5pm: 12/21/2018

It is important that Attendant(s) receive their normal paycheck without interruptions during this transition. The transition takes place in December; this means that PPL and CDCN will split

payroll responsibilities that month.

Pay Group A

Dates of service from 12/12/18 and earlier will be paid by PPL Dates of Service from 12/13/18 and after will be paid by CDCN

Pay Group B

Dates of service from 12/19/18 and earlier will be paid by PPL Dates of service from 12/20/18 and after will be paid by CDCN

Any timesheets submitted and approved after these dates will not be paid by PPL and must be submitted to the new vendor, Consumer Direct Care Network. It is important to submit timesheets for previous payroll periods to PPL as soon as possible to avoid payment delays. The final payment from PPL will be 12/31/18.

Any submission of timesheets that do not meet the above deadlines must be submitted to the new vendor and may result in delayed payment.

Submitting Time for Pay

It is important that Attendant(s) receive their normal paycheck without interruptions during this transition. The transition takes place in December; this means that PPL and CDCN will split payroll responsibilities that month.

Pay Group A

Dates of service from 12/12/18 and earlier will be paid by PPL
Dates of Service from 12/13/18 and after will be paid by CDCN

Pay Group B

Dates of service from 12/19/18 and earlier will be paid by PPL
Dates of service from 12/20/18 and after will be paid by CDCN

Schedule for Pay Group A & B					
Pay Group	Pay Period Start	Pay Period End	Time Entries Due	Submit to	Paid On
A	11/29/2018	12/12/2018	12/14/2018	PPL	12/21/2018
A	12/13/2018	12/26/2018	12/28/2018	CDCN	1/4/2019
B	12/6/2018	12/19/2018	12/21/2018	PPL	12/28/2018
B	12/20/2018	1/2/2019	1/4/2019	CDCN	1/11/2019

PPL will not process any EOR changes or attendant hiring packets after 12/2/2018 for any recipients impacted by these changes. If you need to change your EOR or hire a new attendant after this date, please contact the new vendor, Consumer Direct Care Network. The toll-free number for Consumer Direct Care Network is 1-888-444-8182 or by email at InfoCDVA@ConsumerDirectCare.com.

Town Hall Meetings

REGION	DATE & TIME	ADDRESS
1. TIDEWATER	Friday, Nov. 2 SF Training: 11:15 am – 2:00 pm Employer Training: 2:45 pm – 5:30 pm	Newport News Public Library 110 Main Street Newport News, VA 23601
2. TIDEWATER	Monday, Nov. 5 SF Training: 10:30 am – 2:00 pm Employer Training: 2:45 pm – 5:30 pm	Virginia Beach Public Library 4100 Virginia Beach Blvd. Virginia Beach, VA. 23452
3. CENTRAL	Wednesday, Nov. 7 SF Training: 10:30 am – 2:00 pm Employer Training: 2:45 pm – 4:45 pm	Varina Library 1875 New Market Road Herrico, VA 23231-6841
4. CHARLOTTESVILLE/ WESTERN	Thursday, Nov. 8 SF Training: 10:30 am – 2:00 pm Employer Training: 2:45 pm – 5:30 pm	Augusta Government Center Boardroom 18 Government Center Lane Verona, VA 24482
5. FREDERICKSBURG DATE AND TIME UPDATED 10/26/2018	Wednesday, Nov. 14 SF Training: 9:30 am – 1 pm Employer Training: 2 pm – 5 pm	Mary Washington Healthcare 1001 Sem Perry Blvd Fredericksburg, VA 22401
6. PRINCE WILLIAM DATE AND TIME UPDATED 10/26/2018	Tuesday, Nov. 13 SF Training: 9:30 am – 1:00 pm Employer Training: 1:30 pm – 4:30 pm	Prince William Gov't Center Dr. A.J. Ferlazzo Building 15941 Donald Curtis Drive Woodbridge, VA 22191
7. SOUTHWEST/ ABINGDON	Tuesday, Dec. 4 SF Training: 8:30 am – 12:00 pm Employer Training: 12:30 pm – 4:30 pm	VA Highlands Community College: Keyser-Aday Theatre 100 VHCC Drive Abingdon, VA 24212
8. ROANOKE	Thursday, Dec. 6 SF Training: 8:30 am – 12:00 pm Employer Training: 12:30 pm – 4:30 pm	South Country Library Auditorium 6262 Merriam Road Roanoke, VA 24018
9. ROANOKE	Friday, Dec. 7 SF Training: 8:30 am – 12:00 pm Employer Training: 12:30 pm – 4:30 pm	South Country Library Auditorium 6262 Merriam Road Roanoke, VA 24018

Consumer Direct Care Network (CDCN) and Department of Medial Assistance Services (DMAS) staff are hosting several training and enrollment events across the state.

Afternoon sessions will be for the Employers (EORs). CDCN will provide similar trainings, as well as assist with filling out required paperwork for Employers and their Employees. Please pick one meeting. If possible Employers should bring Attendants. Attendants should bring a voided check so that they can set up direct deposit. CDCN will assist everyone with filling out required paperwork.

Please RSVP in advance by emailing InfoVA@ConsumerDirectCare.com and let them know:

1. Your Name
2. The Location and Date of the town hall meeting you will attend
3. The Number of Employers and Attendants you anticipate coming to the afternoon session

View entire meeting schedule, [here](#).

Keep an eye out for our newsletters. Moms In Motion's newsletters will keep you informed! Moms In Motion will update you as soon as possible on changes. Be sure you are subscribed to our newsletters, [here](#).



Moms In Motion / At Home Your Way is a Service Facilitation provider for Medicaid EDCD/CCC+, CL & FIS Waiver enrollees.

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