

Moms In Motion

Leveraging our Passion, Talent & Experience to lead Families to the
Answers, Help & Hope They're Looking For!

September 2019



**Northeast Team Meeting
These Ladies Rock!**

Find it Quick:

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Electronic Visit Verification

*** Although our Staff is knowledgeable on EVV, it is the responsibility of each of the Fiscal Agent to train the Employer of Record (EOR) on EVV requirements. ***

What is EVV?

Electronic Visit Verification (EVV) uses technology to electronically record when attendants begin and end providing services to Medicaid members. These systems require a device like a mobile phone or landline to collect attendant's clock in and out times and location data.

Who is affected by EVV?

EVV affects Attendants providing Consumer-Directed personal care, respite care, and companion services to Medicaid members.

When will EVV go into effect?

The State of Virginia's Department of Medical Assistance Services (DMAS) is requiring EVV be active no later than October 1, 2019 by the Fiscal Agents. 2 of the 3 Fiscal Agents have decided to begin EVV requirements at the start of the pay period just before the deadline.



MCO - Fiscal Agent - EVV Provider



Your aides must transition to EVV for Timesheet Entry*

MCO	Aetna, Anthem, Optima & United	DMAS/FFS (DD Waivers, HIPP, etc.) & **VA Premier	Magellan
Fiscal Agent	PPL (833) 549-5672 pplva@pcgus.com	CDCN (888) 444-8182 InfoCDVA@ConsumerDirectCare.com	Aces\$ (800) 344-7211 SecureVA@mycil.org
EVV Provider	Time4Care Registration User Guide	CellTrak Registration User Guide	CellTrak Registration User Guide
EVV Deadline	October 1	September 26	September 26
EVV Available:	Immediately	Immediately	Immediately

*Very rare exceptions will be allowed. Contact your Fiscal Agent to find out more if interested.

**Premier - September 26, 2019 Premier is switching to Consumer Direct Care Network (CDCN). Employer of Record (EOR) and attendants need to fill out transition packets now. Please start doing this now so that the transition in September goes as smoothly as possible for you and your attendants. The paperwork for both the EOR and the Attendant to transition can be found at the link: [CDCN EOR and attendant packets](#)

***VIRGINIA PREMIER MEMBERS* Fiscal Agent Changes**

Virginia Premier recently announced Consumer Direct Care Network (CDCN) will be their Fiscal/Employer Agent (F/EA) vendor starting September 26, 2019. All Employer of Records (EOR) and all Attendants currently working will be required to complete transition packets. This is to ensure accurate contact and payroll information.

PPL will pay time received through 9/25/19. CDCN will pay time received from 9/26/19 forward.

Virginia Premier Transition Packets for EORs and Attendants

Email: InfoCDVA@ConsumerDirectCare.com
Website: ConsumerDirectVA.com
Phone: 1-888-444-8182

For those on the DD Waivers (CL/FIS):

Your Fiscal Agent remains CDCN.

[DMAS Electronic Visit Verification \(EVV\) Information Page](#)

Includes:

- Federal Requirements
- Virginia Requirements
- Training Times and Sign Up Links
- Summary
- and more.

Fiscal Agents EVV Systems Information

We highly recommend Attendants start using the EVV system right away.
Do not wait until the deadline. Start practicing & troubleshooting!

- For information on Fiscal Agent Aces\$' EVV system, please visit <https://www.mycil.org/aces-virginia.html#evv>
- For information on CDCN's EVV system, please visit <https://www.consumerdirectva.com/>
- For information on PPL's EVV system, please visit <http://www.publicpartnerships.com/Time4Care/index.html>

[Read our July Special Edition Newsletter](#) which has extensive EVV information, such as:

- Overview Report
- Fiscal Agents and Smartphone Apps
- Self-help App Guides
- Fiscal Agent Contact Information
- Questions and Answers
- Medicaid Funded Smartphones for Consumers

Extra facts to know about EVV:

The GPS requirement only stores the clock-in and clock-out location, and does not "track" the whereabouts of the Attendant or the Consumer. This is logged when you have access to wi-fi/internet. If the Consumer nor the Attendant has personal wi-fi or internet, public locations like a library or coffee shop with free wi-fi are a good option to use.	There are <u>Medicaid funded smartphones</u> for Consumers. Attendants that also have Medicaid might be eligible for Medicaid funded smartphones. Please contact your local Department of Social Services (DSS) for more information.	If attendants are not using the app consistently, they'll be flagged by DMAS for review.
Land-lines are allowable by exemption only.	The EVV system works if you are out of the state with your attendant.	Paper timesheets will no longer be accepted after October 1, 2019.

MCO Open Enrollment

Open enrollment starts October 1, 2019 and ends on December 18, 2019. If you choose to switch your MCO, the new MCO plans will be effective January 1, 2020.

If you choose to switch MCOs please know:

- Continuity of Care is 30 days.
- Your number of Personal Care hours are not guaranteed with the new MCO.
- Your Fiscal Agent may change.
- MCOs have different doctors/specialists, medical transportation companies, gas reimbursement plans, DME/EM/AT providers. Please do your research.

Tell your Services Facilitator if you switch MCOs.

Moms In Motion needs to know which MCO to send authorization requests to. The MCO approves authorizations and then sends it to your Fiscal Agent. If these steps do not happen timely, you may be at risk for a lapse in services.

Changes to your MCO, Health Insurance Premium Payment (HIPP) Program Enrollment, or Medicaid eligibility affects your authorization for Personal Care, Respite, and Companion hours. Your Service Facilitator is often one of the last to know about these types of changes.

You must have an authorization in place with the appropriate MCO and fiscal agent in order for your attendant to work and get paid. Don't risk a lapse in services.

Helpful links:

- Please feel free to join our [Facebook Medicaid Waiver Discussion Group](#) to chat about the six MCOs. Be aware this group is public.
- The Six MCOs Informational [Comparison Packet](#).
- [CCC Plus Website](#) for answering questions about MCOs and to check which doctors/therapists/etc are on which MCO.
- MCO Open Enrollments [Dates by Region \(Medallion 4.0\)](#)

Individual and Family Support Program Update

The Individual and Family Support Program (IFSP) Funding provides cash assistance for services and supports for individuals with a developmental disability who are on the DD Waiver Waiting List.

For more information about the Waiver Waiting List, please visit or contact [your local Community Services Board \(CSB\)](#) or go to the [My Life, My Community website](#) or visit [Moms In Motion's IFSP resource page](#).

Read section [IV. Covered and Non-Covered Services and Supports](#) to see what IFSP covers.

Fiscal Year (FY) 2020 IFSP Funding Timeline

September 9, 2019 is the first day to access and save an application. You will not be able to submit your application before the submission date.

On October 1, 2019 at 9:00 a.m., applicants will be able to submit an application. You will not be able to submit your application before this date. Remember, the IFSP Funding Program provides assistance on a first-come, first-served basis. Early applications are encouraged.

October 11, 2019 is the last day to submit a FY 2020 IFSP Funding Application. The application will close at 5:00 p.m.

What you will need to apply for FY 2020 Funds:

- Access to a computer or mobile device with an internet browser. All applications are submitted on-line.
- You will need a valid email address. For previous applicants, you may use your previously provided email address. If you need to use a new email address, please register with the new address. New applicants may register at <https://ifsponline.dbhds.virginia.gov>. Please note: The application will not be available before September 9th.
- Please make sure you have an accurate Social Security Number (SSN) and date of birth for both the

What You and Your Service Facilitator Should be Discussing

1. NEW FOR THIS PERIOD:

1. Electronic Visit Verification (EVV) effective statewide October 1, 2019.
2. MCO Open Enrollment: Oct 1, 2019 through December 18, 2019 (MCO changes will be effective January 1, 2020)
3. Which of the three Fiscal Agents are you using? Aces\$, PPL, or CDCN?
4. **The submission of paper timesheets will no longer be accepted after October 1, 2019**
5. Virginia Premier Transition to Consumer Direct Care Network (CDCN), effective 9/26/19
6. If you are on the [CCC Plus Waiver](#), did you know that you could also be on the waiting list for one of the three [DD Waivers](#) (Building Independence, Family and Individual Supports or Community Living)? [How to apply for the FIS or CL Waiver.](#)
7. Review Mobility and Behavior/Orientation levels as noted on our reports. Are they accurately reflecting your reality?

2: AT EVERY VISIT:

1. When is your Medicaid Renewal Due? Have you gotten any requests/mail from Dept. of Social Services? Don't let your Medicaid expire. [How to renew Medicaid annually.](#)
2. Are you enrolled in [CCC Plus](#) (Commonwealth Coordinated Care Plus)? If so:
 1. Which [Managed Care Organization](#) (MCO) are you currently using?
 2. **Let us know about any MCO changes!**
3. Review timesheets. Make sure hours noted by attendant matches the hours worked
4. Confirm your authorizations via your Fiscal Agent's Portal. Attendants can not start working until authorizations are approved.
5. Who is the Employer of Record (EOR)? Is that accurately reflected in your Fiscal Agent's portal?
6. Who are your attendants and are they getting paid? Do you have a back-up caregiver? A back-up caregiver can not be the Primary Caregiver (PCG) or the Employer of Record (EOR).
7. Changes:
 1. Any medical and/or functional changes since our last visit?
 2. **Any recent hospitalizations?**
 3. Who is your current Primary Care Physician (PCP)?
8. **Turning 18?** There are steps you need to take to not lose services. Our amazing [Resource Page](#) for Young Adults will guide you through it and more!
9. Is your child/are you on HIPP for Kids/HIPP? If so, make sure to stay on top of the paperwork, you don't want to lose it and potentially go through an MCO and different fiscal agent to get back to KePro & CDCN - Yikes!

Moms In Motion in the Community

Moms In Motion Earns a Hometown Hero Award!



Centipede-Optima presented us with a Hometown Hero Award in May for our contributions to the community. We are honored to have been presented with this award. It is our passion for excellence that drives our customer service each day.

Moms In Motion is in its TENTH year of serving you and your loved ones. Here's to ten more years! Moms In Motion is thrilled to currently serve over 6,000 people across Virginia!

"The Buzz" about Moms In Motion!

"Moms in Motion is the Chick-fil-a of service facilitation. We tell everyone about you guys."

"Thank you for providing this invaluable resource to families like mine. Without a services facilitator to navigate this difficult system, I have no idea where we would be."

Are you or somebody you know looking for a Services Facilitation Provider?

MOMS/AHYW is a Consumer-Directed Services Facilitation (CDSF) Provider for [Virginia's Medicaid Waivers](#) programs. We serve those approved for Home & Community Based Services and are always taking new Clients throughout the State. MOMS/AHYW has been a CDSF Provider for 10 years. We pride ourselves in customer service. Come experience the difference!

Need information, answers, or guidance?

[Visit our website for resources, self-help tools, and more.](#)

[You may also complete a Contact Us Request form.](#)

Job Opportunities at Moms In Motion



Moms In Motion is Hiring!

Join Our Amazing Team of
Compassionate Advocates!

Join Our Team!

Do You Want To:

- Have a positive impact on people's lives?
- See the joy in someone's face when you tell them about a little resource that will make a big difference in their lives?
- Have the chance to help people in your community on a day-to-day basis?

Apply Today to Become a Service Facilitator

Moms In Motion/At Home Your Way is looking for talented individuals to join our team! We are hiring Service Facilitators all across the state of Virginia. Apply today!

Service Facilitators support eligible individuals and their families in properly using consumer-directed services so they can live in their home with assisted supports. We do this by routinely visiting people in their homes (your home will be your base office). Moms In Motion / At Home Your Way has been a leader in Consumer-Directed Services for 10 years. **We are a value added provider.** We help families to administer their consumer-directed services & link them to additional services.

If you can answer "Yes" to these questions we want you to Join our Team of **ACES**:

- Do I enjoy **A**DVOCATING?
- Am I **C**OMPASSIONATE?
- Do I strive for **E**XCELLENCE in everything I do?
- Do I care about person-centered **S**ERVICE?

Skills and Qualifications include:

- Associate's Degree or higher in Human Services or related field.
- Ability to work independently.
- Ability to communicate effectively both orally and in writing.

We are currently hiring in all locations in Virginia!!!

To ensure your Moms In Motion / At Home Your Way application is processed correctly, please use the the links on our [Job Opportunities page](#) to apply for the Service Facilitator position in or around your home area.

Email questions to: Recruiting@MomsInMotion.net

Get a gift for referring someone! If you know someone that would make a great Service Facilitator, please refer them to us ([apply here](#)). Ask them to put your name and contact info on their application. After they complete a period of employment you could receive a gift for your referral.

Moms In Motion is in its tenth year as a Service Facilitation Provider!

**Join our team and make a positive difference in the lives of the
Individuals and Families we serve!**

Maximizing Your Benefits



Accessing your \$5,000 funding opportunity for Assistive Technology and Home Modifications!

If you have CCC Plus Waiver or the CL/FIS Waiver, you have access to many supports, services AND FUNDING! The limit is \$5,000 per fiscal year for Assistive Technology and for Environmental Modifications.

The fiscal year for the CCC Plus Waiver starts in July. The fiscal year for a DD Waiver starts in January.

If you are on the waitlist for the DD waiver, you are eligible to apply for an annual Individual & Family Support Program (IFSP) grant of up to \$1000.

Who do you go to in order to use all that funding??!! [Ability Unlimited!](http://AbilityUnlimited.net)

Contact Ability Unlimited at: info@AbilityUnlimited.net

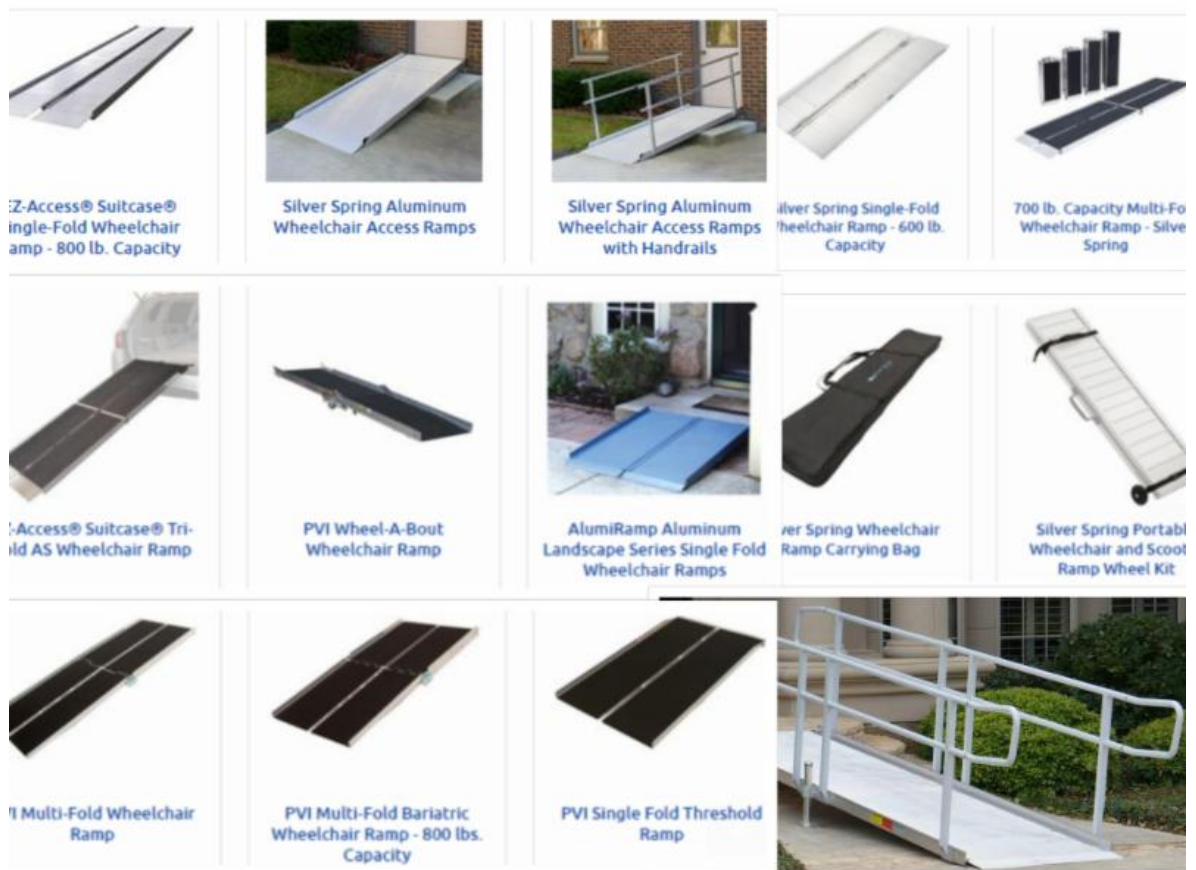
Call the main phone line and talk to Rachel!
(800) 511-9471 EXT: 6177

Visit their website at: www.AbilityUnlimited.net

[See many other examples](#) of what Ability Unlimited can request.

Ramps, Ramps and MORE Ramps!

Ramps for thresholds, Ramps for vehicles, Ramps for low rise steps ... and more!



Advocacy

TIPS FOR BACK TO SCHOOL

History:

The Individualized Education Program, commonly referred to as an IEP, is mandated by the Individuals with Disabilities Education Act (IDEA). IDEA is a United States federal law that governs how states and public agencies provide early intervention and special education. Before IDEA of 1990, there was Education for All Handicapped Children Act of 1975. Also, there is section 504 of the Rehabilitation Act of 1973, which is a civil rights law designed to eliminate discrimination on the basis of disability in any program or activity receiving Federal financial assistance. Section 504 guarantees certain rights to individuals with disabilities, including the right to full participation and access to a Free and Appropriate Public Education (FAPE).



Resources:

- Moms In Motion's [Education Resource Page](#)
- Including Me in Virginia's [Advocacy Toolkit](#) and [IEP Writing Tips](#). Including Me in Virginia connects inclusion advocates together in school districts around Virginia.
 - [Website](#) | [Facebook](#)
- [Wrights Law](#) - Special Education Law and Advocacy Experts
- The Arc@School's [Advocacy Curriculum](#)
- [State Special Education Advisory Committee \(SSEAC\)](#) - Majority of members must be individuals with a disability or parents of children with a disability eligible to receive services under IDEA. Members are appointed by the Virginia Board of Education. There are [Local Special Education Advisory Committees](#) as well were you can become a board member.
- [Parent Educational Advocacy Training Center \(PEATC\)](#)
- [Organized Advocacy](#) provides assistance in putting together medical and IEP binders for special needs.
- [VCU Transition Innovations](#) - Post Secondary Education & Training, Employment, Independent Living.
- [Think College](#) and [ACE-IT](#) - Resources for higher education options for people with intellectual disabilities.
- [Disability Resource Offices on Campus and more Information on College](#)

The More You Know:

By Middle School IEPs should clearly state the goals needed to obtain the diploma your child will earn. Employers may not recognize Special Diplomas as a valid indicator of competence. Modified / Special Diplomas are being phased out.

The three diplomas that incoming Freshman can choose from now are:

1. Advanced Studies
2. Standard Diploma
3. Applied Studies

The Virginia Department of Education Graduation Requirements Webpage	Graduation Requirements Charts (Breakdown of each Diploma)
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In Their Own Words:

- [Back to School Tips for Parents](#) by Matt Cohan
- [Practical Strategies for a Positive School Experience](#): Over 300 tips for parents to enhance their child's school success
- [My Kid With a Disability Deserves to Be in the Same Classroom as Your Kid](#), Because His Future Depends on It
- [Students With Disabilities Deserve Inclusion](#). It's Also the Best Way to Teach

Tips From Parents:

"Accommodations" are tools that allow a student to access the "general curriculum" so that he or she can earn a standard or advanced studies diploma. "Modifying curriculum" may reduce the curriculum in depth and complexity and will affect a student's ability to earn either of these diplomas.

The word "modify" can be confusing. It's one thing to modify a test or an assignment (this is can also be called an accommodation) and can be a different thing to "modify the curriculum".

Standard Credit means the student passed a class. Verified Credit is that the child got a good enough score

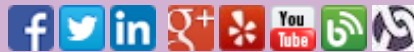
Family Highlight!



Liam and his mother, Polly!

Polly and her husband Chris, were excited to welcome their 2nd child during early winter 2007. During a routine ultrasound, the Doctor concluded there were some concerns and determined her pregnancy to be high-risk and would require close monitoring. Liam Patrick was born February 6, 2007. The medical team determined the need for Liam to have an MRI. After the procedure, the Doctor broke the news that the MRI showed significant calcifications (scarring) on the brain; two parts of his brain were underdeveloped. They tested for a virus called Cytomegalovirus (CMV) and the results were positive; a common congenital infection passed from Mother to child during pregnancy. The Doctor went through the list of all the developmental milestones Liam would not meet in his life and a month after Liam was released from the hospital, the family went straight to Early Intervention and started getting him services. Liam started school in the fall of 2009 at an all special needs pre-school and is now going into 7th grade. Having never heard about CMV prior, Polly advocates that every pregnant woman get tested.

To learn more please visit <https://www.nationalcmv.org/>



Moms In Motion is a Service Facilitation provider for Medicaid CCC+, CL & FIS Waiver enrollees.

MomsInMotion.net